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User Manual

BAZEPORT FOR HOSPITALITY TV

CONTENT

NAVIGATE WITH THE REMOTE CONTROL

You use the remote control to navigate in BazePort.

BazePort Hospitality TV remote control
Philips MediaSuite model 5010

BazePort Hospitality TV remote control
Philips MediaSuite model 5011

NEED HELP?

?

Do you need help with the remote control buttons?
Detailed description of each button on the remote controls are given in the Appendix 1, sub chapter Remote Control.
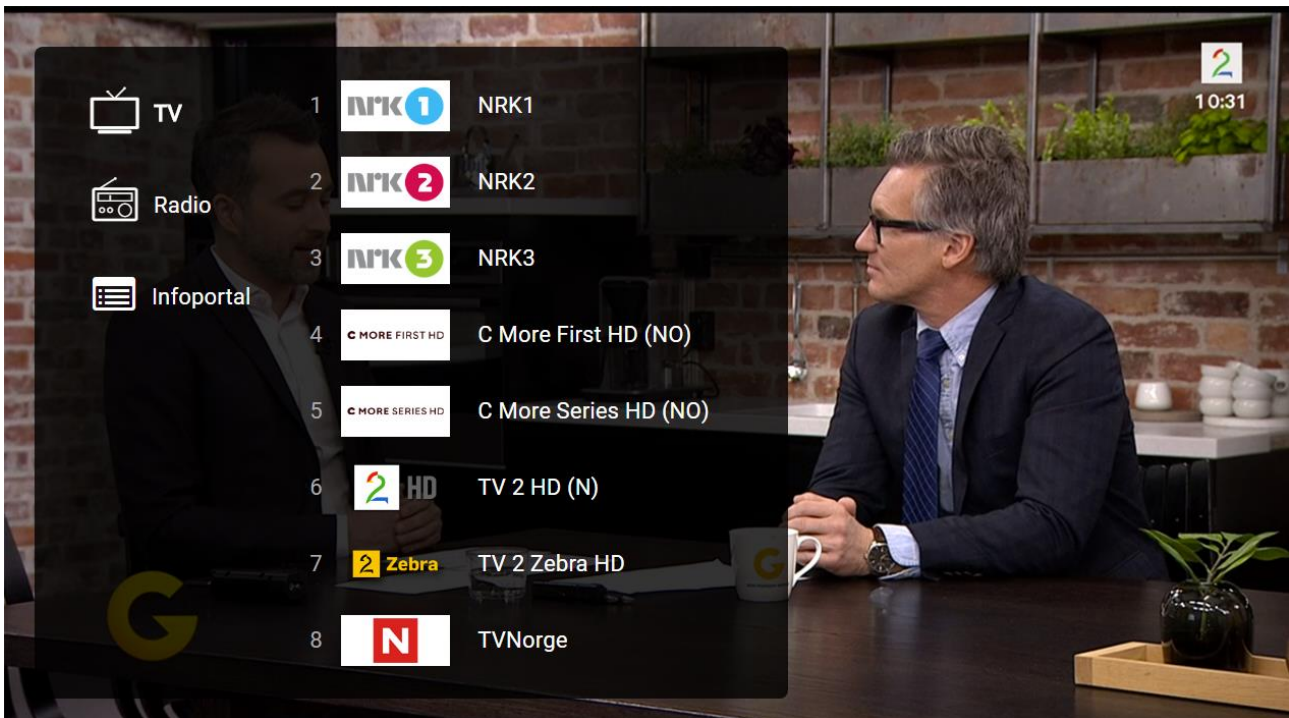
Does your remote control not work properly?
- **IR signals.** Please note that the remote control's infrared (IR) signals needs to have line of sight to the IR receiver window on the TV.
- **Remote control batteries.** Please note that the remote control may need new batteries if TV does not respond well to your button clicks.

START MENU

When the TV is turned on, the first TV channel in the TV channel list will be shown.

The **Start menu** is shown when pressing the **Home** button on the remote control. The menu on the left side presents all the applications available in your installation. From here you can access the features in the system.

The menu can be navigated with the **Up** and **Down** "arrows" on the remote control, an application is started by pressing **OK** when it is highlighted.

DID YOU KNOW?

Messages may be sent to you
Messages may be sent by administrator to your screen. You may also be presented with content that overrides what you are currently watching, like security videos or other important information, please see User messages and mandatory information.

NEED HELP?

Does your Start screen look different?
Menu items. The number of applications and available functions within an application depends on purchased licenses in your installation. Your system owner may have chosen not to purchase licenses for all functions.

USER MESSAGES AND MANDATORY INFORMATION

- You can receive messages from the administrator. Messages will override any application you are viewing and be shown on top of your current content for instant attention.
- Mandatory information is videos that overrides whatever you are watching. While the mandatory information is playing, it is not possible to navigate with your remote control: you are forced to watch it. This content may be security information, important information eg. about arrival – or information about special offers or activities.
- TV sound may be muted during a general or public alarm to force you to listen to the messages sent over the venues PA/GA system.

DID YOU KNOW?

You may receive different types of messages
Messages may be in form of:
- Message box: presented in the middle of the screen, mutes the volume and turns on the display if it is hibernated. The volume will be restored to its current state after the message disappears.
- Notification: presented in a small box in the left, lower corner in the screen.

Administrator decides when and to whom a message shall be sent, and how long messages are visible.

NEED HELP?

Is a video overriding your selected view?
Forced content is video files that administrator chooses to broadcast and override whatever content you are viewing. You will not be able to navigate until the video is finished. Time and duration of the video is decided by your system administrator.

Does your TV not mute during alarms and messages over intercom?
The automatic muting of sound on BazePort Hospitality TV requires BazePort PA/GA Mute licenses. Your system owner may have chosen not to purchase licenses for this function.

APPLICATIONS

TV

LIVE TV

 TV is available by selecting TV on the Start Menu, or by pressing the **TV** button on the remote control.

The TV channels are available from the TV menu. Change channel with the Channel Up/ Channel Down buttons or by using the numpad to specify the channel number directly.

To start the highlighted channel, press the OK button on the remote.

NEED HELP?

Do you not have live TV?
A BazePort IPTV system usually has live TV as part of the setup. However, the live TV functions depend on extra end user licenses. Your system owner may have chosen not to purchase licenses for this function.

If you have live TV in your setup, but TV signals are not shown or have poor quality, please contact your BazePort administrator.

DID YOU KNOW?

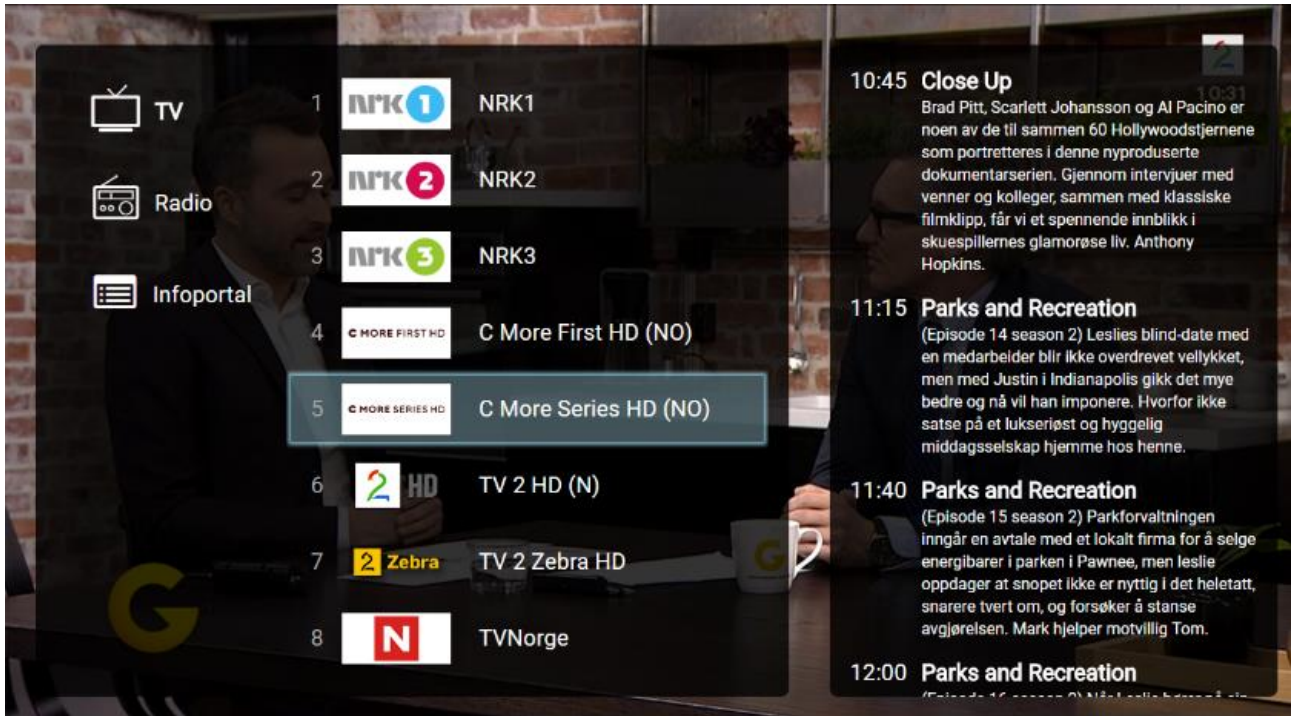**What channels do you have access to in the channel list?**

TV channels list
TV channels available in the channel list depends on your TV channel subscription.

Info-TV channels
Internal Info-TV channels may be available in the TV channel list together with the subscription TV channels. The Info-TV channel functionality requires BazePort Info-TV channel licenses. The channel(s)' content depends on what the administrator of the BazePort system has made available. The Info-TV channel(s) are listed after the last TV channel in the channel list.

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TV GUIDE

When you browse through the channel list from the Home Menu, an Electronic Program Guide (EPG) for the highlighted channel will be displayed to the right of the channel list.

NEED HELP?

?

Does your TV Guide look different?
The TV Guide application depends on:
- that Electronic Program Guide is available for the different TV channels
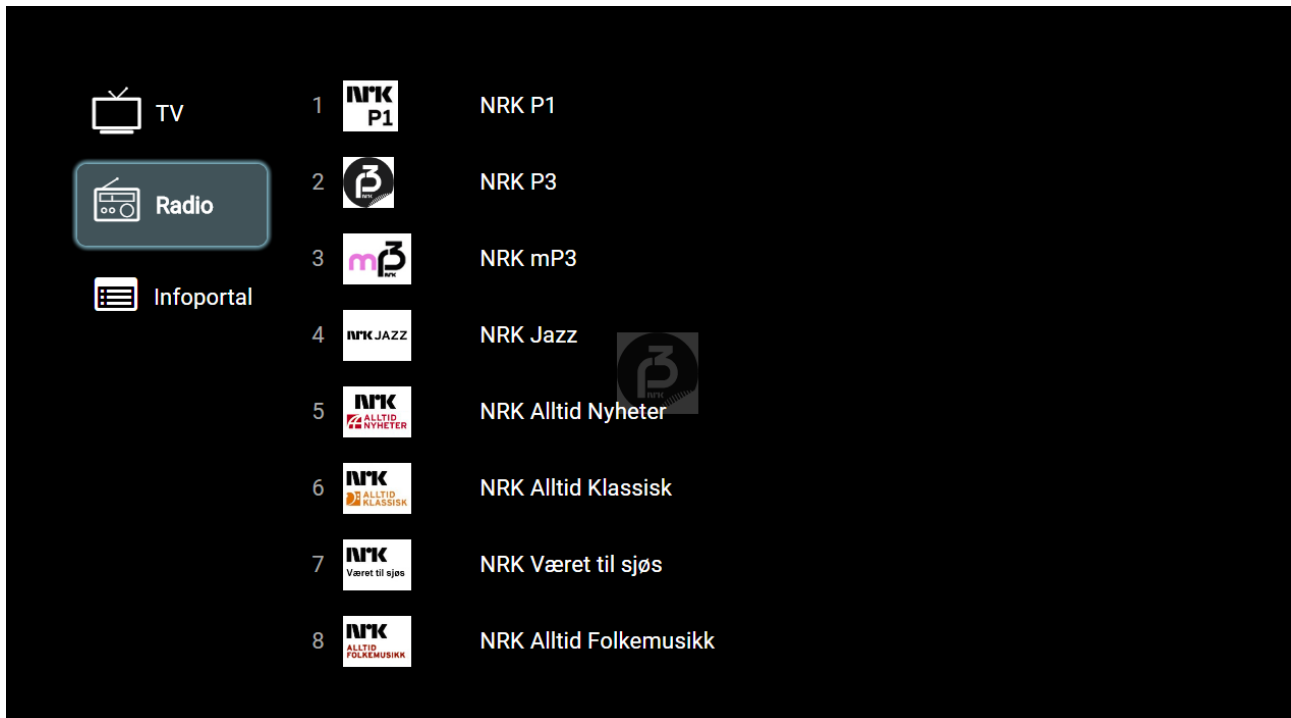- configurations made by the administrator (time zone, EPG identifier)

If Electronic Program Guide is not available for a TV channel, the TV Guide will present the text *No data* for every hour in the program list.
The Info-TV channels are not available in the TV Guide.

RADIO

 Radio is available by selecting Radio on the Start Menu.

 The radio channels are available from the Radio menu. Change channel with the Channel Up / Channel Down buttons or by using the numpad to specify the channel number directly.

 To start the highlighted channel, press the OK button on the remote.

NEED HELP?

Do you not have access to radio channels?
Radio channels available in the radio channel list depend on your tv and radio channel subscription.

IP radio functionality requires extra end user licenses. Your system owner may have chosen not to purchase licenses for this function.
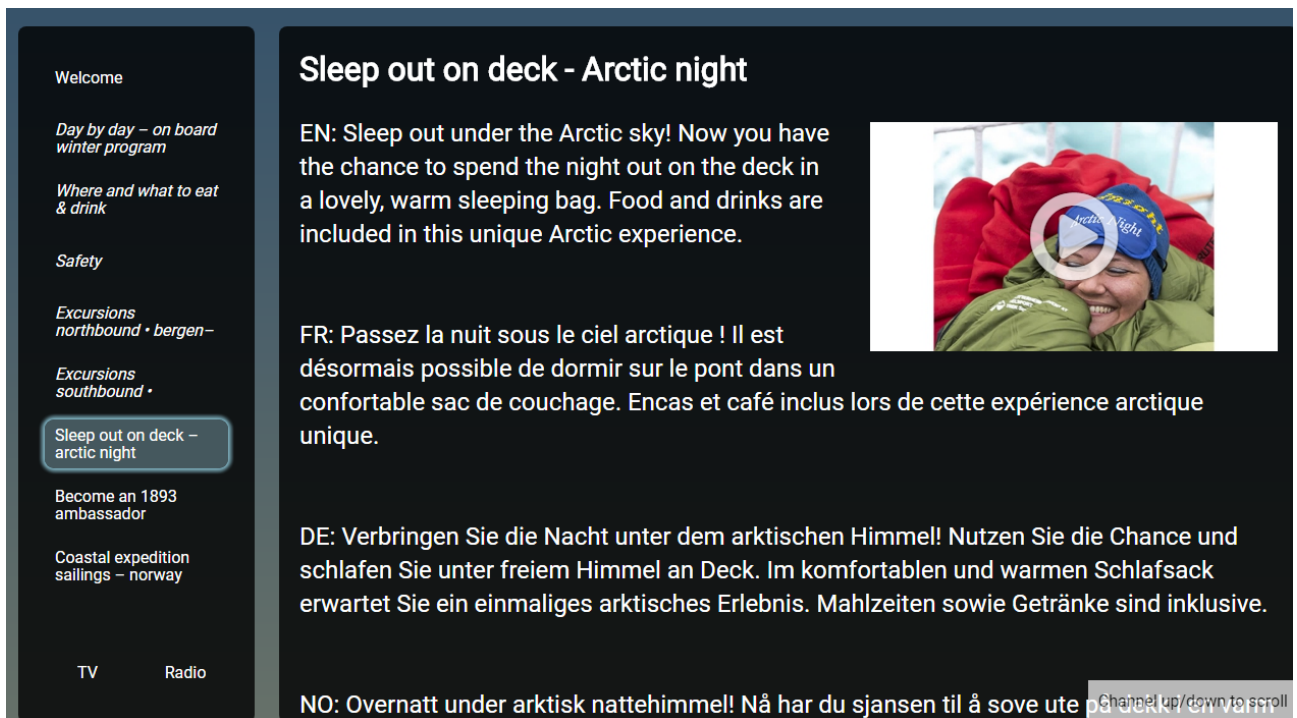
If your setup has live IP radio, but radio signals are not available or have poor quality, please contact your BazePort administrator.

INFO PORTAL

The Info Portal application can be started from the Start Menu.

The **Info Portal** has a menu on the left side of the screen and presents information to the right. Information can be text, images, documents and video.

Use navigation buttons to browse through the menu items pages in the portal.
A page can contain a video, use the **OK** button to start or pause the video.
Videos and images in pages can be played/displayed in full screen by pressing the **OK** button.

Return to the menu by pressing Back button on the remote control.
Menu items with *italic text* on the left hand side are folders that can contain more pages. To enter a folder, navigate ot it with the navigation buttons and press the **OK** button on the remote. To go back to the parent folder, select the **Back** item in the menu or press the **Back** button on the remote.
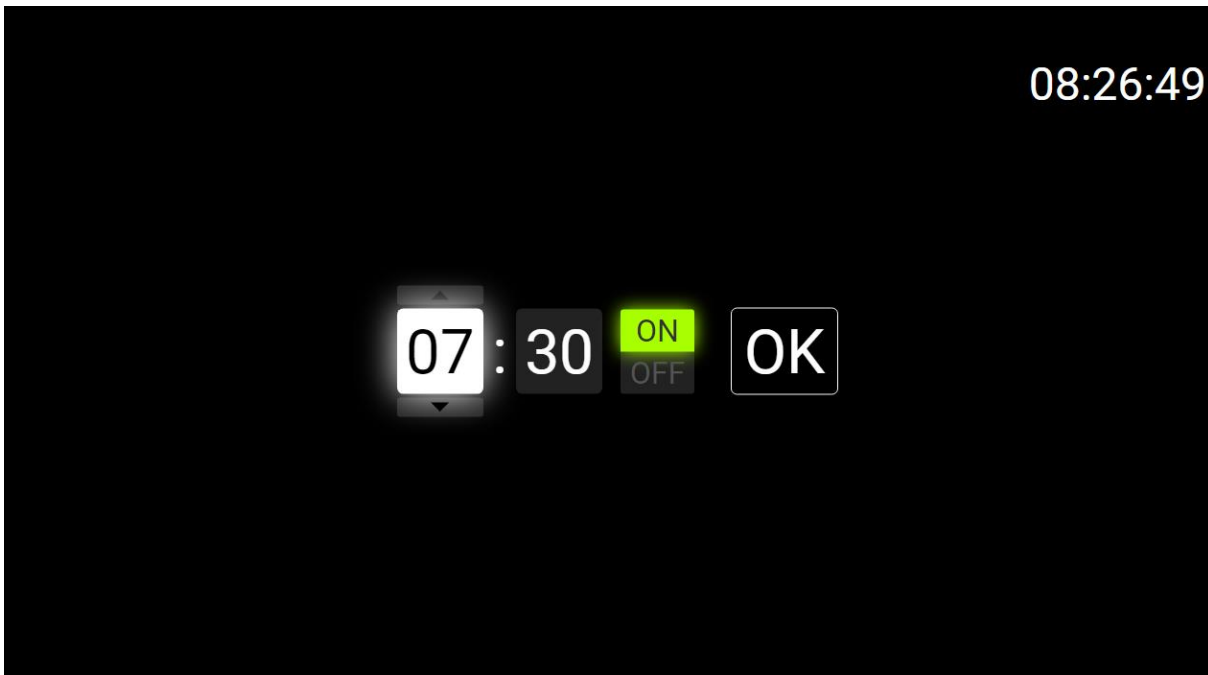
VIEW PAGES

Text can be longer than the actual window and the text can therefore be scrolled using the **Channel Up** and **Channel Down** buttons when selected.

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ALARM CLOCK

The Alarm Clock application can be started from the Start Menu.

Configure the alarm in the Alarm Clock application. The alarm is active when set to ON (green), and inactive when set to OFF (red). When the alarm is active and goes off, it will be displayed on the screen and a sound from the built-in loud-speaker on the BazePort Hospitality TV unit will start playing.

Use the navigation buttons to set the alarm time. The alarm time can also be set by using the number pad buttons.

To dismiss the alarm, press the BACK button or the OK button on the remote.

NEED HELP?

Do you not find the Info Portal?
The content in your Info Portal depends on what the administrator of the BazePort system has made available.

APPENDIX 1: YOUR BAZEPORT HOSPITALITY TV

IN THE BOX

The following items are included in the BazePort Hospitality TV box:

- BazePort Hospitality Philips TV , available models are listed in the Did you know section.

- Philips remote control

- Power chord

- Edge stand

- Batteries for remote control (2xAAA). The remote control is delivered with 2 AAA batteries. Remove the cover plate on the remote's back side, place the batteries and put the cover on again. Please note that the battery compartment may be locked to prevent unauthorized access.

The following items are not included in the BazePort Hospitality Philips TV box, but needs to be ordered separately:
- Ethernet cable, cat 5e

DID YOU KNOW?

BazePort Hospitality Philips TV
The following Philips Hospitality TVs supports BazePort IPTV firmware:
- PrimeSuite 4014 series
- MediaSuite 5011 series (end of life model)
- MediaSuite 5010 series (end of life model)
Note that TVs must be purchased from Baze Technology in order to support the BazePort IPTV client software.
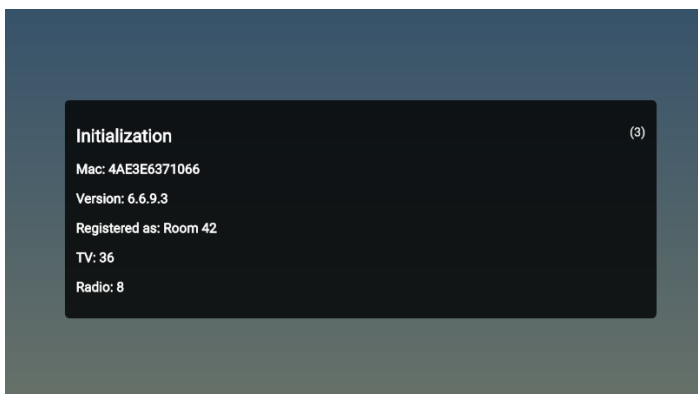
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CONNECT

Picture below shows the required cables to connect your BazePort Hospitality Philips TV:

1. Power supply port DC 12V out, max 1,5A (to wall power outlet).
2. Ethernet port LAN RJ 45 at (to wall Ethernet outlet). Please note that Ethernet port with connections at the side of TV is to be used.
3. Remote control needs access to TV's IR window.

LAUNCH

When the TV is powered on after being plugged in or being turned off for a while, the initialization screen will be displayed. This will be displayed for 3 seconds before disappearing (there is a countdown in the upper right hand corner, this takes about 30 seconds), and then the first TV channel in the TV channel list will start.

DID YOU KNOW?

There are additional connections on your TV
There are connections for HDMI, USB, audio in, audio out headphones out mini-jack, speakers out mini-jack and more. Please refer to datasheet for your TV model for a complete and detailed presentation of connections.

NEED HELP?

Do you have trouble launching your BazePort?
Your BazePort Hospitality TV will launch automatically. In order for the unit to launch correctly, network administrator has prepared the network. If you have trouble launching, it may be a problem with the network configuration. Contact you network administrator. Your network administrator may have trusted you to register the unit yourself (you are launching a new/spare unit). Your network administrator should then have assigned a name for your unit (room number or similar). You choose this unit from a list of units shown on the screen after BazePort is launched.

Advanced: launch process
If the TV's MAC address is not registered in the BazePort system, it must be registered by selecting the access point from the list on the screen. Use the up / down arrows on the remote control to select the desired access point. You can also browse entire pages by using the channel +/- buttons on the remote control. Press the OK button to select the access point and the green button to confirm.

You will now see the initialization information displayed on screen: the unit´s MAC address, BazePort Hospitality TV software client version, registered name in the BazePort system setup, number of available TV channels and radio channels.

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REMOTE CONTROL

Button	Function
(power)	ON/OFF – turn on/off TV
(navigation)	Navigation buttons. Use these buttons to navigate: left/right, up/down. Navigation is explained per application/function. OK button is used to accept the highlighted choice, explained per application/function.
←	Back – navigate back to previous step from a function or application.
(home)	Home – takes you back to the Start screen from any application or function.
(volume)	Volume buttons. – Volume up and down – Mute the volume
(channels)	TV channels up/down. For use in the live TV application. Switch TV channel: next and previous in your TV channel list.
(number pad)	Number pad. Can be used in the live TV and live radio application for direct navigation to the numbered channel in the channel list. The SUBTITLE and the TEXT buttons are not in use.
Other buttons	These buttons are not in use

NEED HELP?

Does your remote control not work properly?
- **IR signals.** Please note that the remote control's infrared (IR) signals needs to have line of sight to the IR receiver window on the TV, see product sheet for the TV for detailed description.
- **Remote control batteries.** Please note, the remote control may need new batteries if TV does not respond to button clicks.

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ABOUT THIS DOCUMENT

This is a BazePort **User Manual** from Baze Technology.

If you have any comments to this document, please email them to **support@bazeport.com**. Remember to include the document id: **BP-01-UM-018_3A BazePort for Hospitality TV**

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About Baze Technology

Baze Technology is the leading provider of BazePort IPTV. Located in Porsgrunn, Norway. Baze Technology has delivered its products to customers all over the world since 2009. Today there are more than 400 installations with almost 50.000 users of BazePort worldwide.

Request a BazePort demo

In order to get a dedicated BazePort demo, please visit:
www.bazeport.com,
e-mail: sales@bazeport.com